



## Be Secure in our Knowledge

Providing  
Security  
Solutions  
Since 1985

### Cwmbran Shopping Centre

**Project:**

**Design, supply, install and service**

**Client:**

**Prudential Property Investment Services**

**Value:**

**£750,000+ (over 10 year contract period)**

**Overview:**

Cwmbran is home to the second largest shopping centre in Wales. It is mostly under cover and features more than 2,000 free car parking spaces in close proximity to the retail units, making it an extremely popular shopping destination. With good rail and bus access, the centre attracts shoppers from all around the South Wales area.

As with any large shopping centre there is significant potential for disruption from anti-social behaviour and criminal activity such as shoplifting, pick pocketing and car theft/vandalism.

In order to deter these petty criminals and help identify and catch perpetrators, an extensive security system was deemed by the owners Prudential to be a priority. CDS was appointed to put in place a system to address all security concerns and make visitors to the town centre safe and reassured.

**Project description:**

The shopping centre benefited from CDS' work installing a network of 110 CCTV security cameras. In addition to the primary retail thoroughfares, cameras were also installed at access points and in the car park areas - all of these are now monitored from a single, dedicated central control room housed within some of the centre's internal office space.

The project involved an initial security upgrade worth over £90,000 which equated to a doubling of the capacity and quality compared to the pre-existing system the client was using. CDS upgraded the previous analogue system to a digital one, offering digital recording and playback which greatly speeds up video recovery when required by operators or the authorities. Working with the police and local shopkeepers, CDS was able to install the new system while retail units were able to trade as normal in spite of access space challenges.

The system has been designed with upgradability in mind, with CDS understanding the town centre is liable to grow and develop further in the future.