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Sedgemoor District Council

Project:

Public Access Space CCTV system service and maintenance

Client:

Sedgemoor District Council

Value:

£150,000

Overview:

Sedgemoor District Council has one of the most sophisticated public access space security systems in the South West monitoring the towns of Bridgwater, Taunton, Burnham-on-Sea and Yeovil. To ensure on-going town centre security the council identified the need to appoint a company to provide comprehensive 24hr servicing and maintenance for its 160+ camera CCTV system with the capability to undertake upgrading work to the existing system.

CDS fought off stiff competition from 12 other providers to win the contract. The company's knowledge and existing customer base demonstrated their proven ability to deliver the exceptionally high level of service and maintenance required by the Council and was a key factor in the contract award decision.

Project description:

Sedgemoor District Council's award winning, hi-tech CCTV system uses a high speed dedicated fibre optic network with high resolution, powerful zoom lens cameras. CDS upgraded the existing system by supplying, installing and commissioning four new multi-camera CCTV matrices.

The service and maintenance element of the contract covers the PAS CCTV system which uses both analogue and digital technologies as well as a wide variety of street equipment i.e. cameras and towers etc. The 24hr central control room which is manned by a team of specialist operators and able to retain a constant link with the police via radio transmission, benefited from an expansion of its CCTV matrix and the addition of a graphic touch screen interface and digital recording devices.

CDS is on hand 24 hours a day, 7 days a week to provide essential maintenance and servicing to the system and is also committed to implementing state of the art system upgrades over a three year period.